

**FOR IMMEDIATE RELEASE**

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For more information, contact:

Diana Henry

LTI Technology Solutions

(402) 493.3445

[dhenry@LTISolutions.com](mailto:dhenry@LTISolutions.com)

**LTI Technology Solutions Announces Multiple Promotions to Intensify Focus on Client Experience**

**March 25, 2021** – LTI Technology Solutions (LTI), a charter member in the industry, providing a lease and loan cloud platform to equipment finance companies, is excited to announce that Kate Cox and Scott Murchie have been promoted to Client Support Managers.

In their new roles, Kate and Scott will be responsible for assuring a high level of client satisfaction on a day-to-day basis, managing service escalations and focusing on improving overall support to clients. Kate has been with LTI for over four years and has acted as Team Lead for nearly two years. Scott joined LTI in 2012 as Support Specialist II, where he supported our clients by troubleshooting issues within our applications and functionality. They both provide a wealth of technical knowledge and operational expertise.

“Kate has been instrumental in advancing the knowledge and onboarding of the Client Support team. Scott has been with LTI for nearly nine years and has been the go-to for our clients on most complex issues,” said Brett Blankenship, LTI’s Director of Client Support.

Blankenship continued, “With Kate and Scott’s knowledge of LTI’s technology solutions and the industry, they will be in a great position to help support, grow, and mature as we onboard our most recent batch of new hires. We also look forward to many internal activities such as support metric compliance and support structuring around our client centric-tiered approach.”

Cox remarked, “I’m excited and challenged by my new role and look forward to enhancing our client experience. LTI attracts people that are dynamic and passionate about serving our clients. We deliver incredible value for our clients and I can’t wait to explore how we can develop our business even further.”

Murchie commented, “I’m excited to continue to support our clients and ensuring they are receiving satisfaction and growth using our technology solutions. I’m thrilled to work alongside such a talented and passionate team as we work to understand our clients’ business goals and deliver and exceed on their expectations every day.”

**About LTI Technology Solutions**

LTI Technology Solutions delivers a full lifecycle leasing and loan finance platform to equipment finance companies, captives, small ticket, middle market, and independent banks throughout the U.S., UK, and Canada from our Omaha, NE, headquarters. Backed by comprehensive and flexible interfaces, our powerful technology solutions allow for improved efficiencies and decisioning. Our highly configurable platform, ASPIRE, empowers our clients to scale their business by streamlining the transaction lifecycle.

For more information, call (800) 531-5086 or visit [www.ltisolutions.com](http://www.ltisolutions.com).